

## HR4 Part 3-4 難題追蹤、核心單字補充(1)字彙表

### 【例題一】

Questions 65-67 refer to the following conversation.

W: Customized Metals, sales department. Can I help you?

M: This is Joseph White at National Motors. We still haven't gotten the parts shipment that you told us was sent last Monday – the door panels for our 4-door sedan. We'll have to shut down our assembly line if we don't have them by tomorrow.

W: Mr. White, my records show they supposedly were sent out on the 16<sup>th</sup>. But I'll personally walk down to shipping now and check the manifest myself. In any event, if we can't track the shipment down, we'll get another one out immediately.

65. Why is the man talking to the woman?

- (A) An order is being cancelled.
- (B) A faulty part has been found.
- (C) A bill hasn't been paid.
- (D) A shipment is missing.

67. What will the woman do next?

- (A) Walk over to another department.
- (B) Contact the post office.
- (C) Make a telephone call.
- (D) Send a new schedule.

66. What kind of company does the man work for?

- (A) A car parts supplier.
- (B) A metals manufacturer.
- (C) An automobile maker.
- (D) A shipping company.

### 【例題一字彙】

\*customized a. 量身訂做的

custom n. 習慣；風俗

customer n. 顧客

be accustomed to 習慣於

\*department n. 部門

division n. 部門

sector n. 部門

government/private sector 政府／民間部門

\*motor n. 馬達

XX Motors = 某汽車廠

\*parts n. 零件

auto parts 汽車零件

\*door panel 汽車門板

(steering) wheel 駕駛盤

windshield n. 擋風玻璃

rearview mirror (車內) 後照鏡  
headlights 車頭燈

\*sedan n.房車  
sports car 跑車  
SUV 休旅車  
minivan n.休旅車

\*shut down 關閉

\*assembly line 組裝線；生產線

\*supposedly adv.理論上  
be supposed to 理應

\*personally adv.親自= by oneself

\*manifest n.出貨單；乘客清單

\*in any event 無論如何= no  
matter what = in any case

\*track down 追蹤

\*faulty a.壞掉的  
malfunction v.故障  
damaged a.損壞的

\*bill n.帳單

\*contact v.聯絡  
contact n.聯絡人  
contact lenses 隱形眼鏡

## 【例題二】

Questions 53-55 refer to the following conversation.

W: I'm Rose Salazar from Electronic Instruments International. I'm checking in for the trade show.

M: Okay. Salazar...Rose. Here you are. You're an attendant, not a speaker or displayer, right?

W: That's right. I'm especially interested in the showrooms for those selling new cellular communication devices. As you know, we're major retailers in this area.

M: Those will be in the suites on the second level of the West Hall. But Rose, let me first give you this information packet. It contains a floor plan of all of the displayers, and a schedule of speakers and events.

53. Where most likely are the speakers?

- (A) At an electronics store.
- (B) At a flower shop.
- (C) At a convention center.
- (D) At a retail mart.

55. What does the man give the woman?

- (A) A discount ticket.
- (B) A name tag.
- (C) An information packet.
- (D) A payment receipt.

54. Who is the woman?  
 (A) An electrical engineer.  
 (B) A wholesale buyer.  
 (C) A financial analyst.  
 (D) A professional speaker.

【例題二字彙】

\*instrument n. 器具  
 musical instrument 樂器

\*retailer n. 零售商  
 wholesaler n. 批發商

\*check in (機場、飯店、活動) 報到  
 check out 飯店退房、超市結帳  
 checkout counter 超市結帳櫃台

\*suite n. 套房  
 同音字 sweet

\*Here you are. 你的東西在這裡。

\*packet n. 信封袋

\*attendant n. 參觀者；服務員  
 flight attendant 空服員

\*floor plan 平面圖；(公寓) 格局

\*displayer n. = exhibiter 參展廠商  
 show/exhibit/exhibition/fair/expo 展覽會

\*convention center 會議中心  
 convention n. 年度大會；傳統

\*device n. 用品；用具  
 devise v. 發明  
 advise v. 勸告  
 advice n. 勸告

\*retail mart 零售市場

\*wholesale n. 批發

\*financial analyst 財務分析師

\*major a. 主要的；重要的  
 minor a. 輕微的；不重要的  
 minor injury 輕傷

\*name tag 名牌

【例題三】

Questions 56-58 refer to the following conversation.

M: How do you feel about the new bonus system we implemented last month?

As head of human resources, I'd like to talk to all our key managers personally about it.

W: Well, I like the idea that we are going to start to reward people for their

performance. I've always thought that was the best way to motivate our workers.

M: Yes, but personally I'm a bit worried that it may have a negative impact on teamwork, since people might only pay attention to reaching their own targets.

56. What is the man's job?

- (A) Head of an outsourcing firm.
- (B) Director of the personnel department.
- (C) President of the company.
- (D) Manager of a consulting service.

57. What are the speakers mainly discussing?

- (A) A system for rewarding employees.
- (B) A policy for hiring top managers.
- (C) A recent drop in worker motivation.
- (D) A reduction in full-time personnel.

58. What potential problem does the man foresee?

- (A) Talented executives may decide to leave the company.
- (B) Rewards will not match the performance of employees.
- (C) Managers will set unrealistic targets for their subordinates.
- (D) Workers may not cooperate with each other as much.

### 【例題三字彙】

\*bonus n.紅利；獎金  
benefits n. 福利  
compensation n.薪酬

\*implement v.實施  
字辨：compliment n. 恭維  
complimentary breakfast 免費早餐

\*human resources 人力資源

\*key a. 關鍵的；重要的

\*reward v.獎賞

\*target n.目標

goal n.目標

aim at 目標朝向...

\*outsourcing n.外包

rewarding a.收穫豐富的

\*motivate v.激勵  
motivation n.動力

\*negative impact 負面影響  
positive impact 正面影響

\*teamwork n.團隊合作  
team player 與團隊合作良好的人  
team spirit 團隊精神  
morale n.士氣

\*potential a.潛在的

\*foresee v.預見

foreseeable future 可預見的未來

\*executive n.高階主管

*personnel n. 人事	mid-management 中階主管層 junior manager 資淺經理
*consulting service 顧問公司 consultancy n. 顧問公司 consulting firm 顧問公司 consultant n. 顧問人員	*unrealistic a. 不切實際的 *subordinate n. 部屬 insubordination n. 犯上

#### 【例題四】

Questions 68-70 refer to the following conversation.

M: This is Jimmy Chang with the Westville Times. I hear there was a molten iron spill in your steel plant, and a big fire caused some damage. Could you explain the details?

W: Part of the facility has been shut down, but no one was seriously injured. About 25 percent of the employees will have to be shifted to other jobs or to the cleanup effort.

M: Have government officials arrived on the scene yet?

W: No, the accident was caused by a crane operator's misjudgment. Two people were hurt, but they've been cleared by the hospital.

- |   |   |
|---|---|
| 68. Who is Jimmy Chang?<br>(A) A newspaper reporter.<br>(B) A government official.<br>(C) A steel plant employee.<br>(D) A hospital employee. | 70. What was the cause of the accident?<br>(A) Human error.<br>(B) A faulty crane.<br>(C) A fire started by a cleanup crew.<br>(D) Poor judgment by a government inspector. |
| 69. Where did the accident occur?<br>(A) At a crane company.<br>(B) At a hospital.<br>(C) At a steel plant.<br>(D) At an oil company.         |   |

#### 【例題四字彙】

*molten a. 融化的	*government official 政府官員
*spill n. 漏出；潑出	*crane operator 起重機／吊車操作員
*facility n. (內含設備的) 設施；廠房 equipment 設備；機器	*misjudgment n. 錯誤判斷 mistake n. 錯誤

\*seriously injured 受重傷  
severely injured 受重傷

\*shift v.轉換

shift n. (輪替的) 班

swing shift 小夜班 (下午至半夜)

graveyard shift 大夜班 (半夜至早晨)

\*clear v.放行 (出院)

\*human error 人為疏失

technical/ mechanical problem 機件故障

\*inspector n.檢查員

customs inspection 海關檢疫

### 【例題五】

Questions 44-46 refer to the following conversation.

M: These rising interest rates are killing me. I had to sell my car and start taking the bus to work just to pay the interest on my credit car debts.

W: Me too. I have an adjustable mortgage on my condo and the monthly payments increased by 20 percent. No more pizza delivery or going to sports bars. I'm just watching cable every night.

M: At least we have a place to stay. The bank repossessed my neighbor's home and threw him out on the street because he couldn't make his house payments.

44. What are the speakers talking about?

- (A) The way to get to work.
- (B) The increase in interest rates.
- (C) The rent for a house.
- (D) The price of a condo.

46. What happened to the man's neighbor?

- (A) He lost his home.
- (B) He fell down in the street.
- (C) He is out of work.
- (D) He got out of his debts.

45. How does the woman spend her evenings?

- (A) Delivering pizza.
- (B) Going to sports bars.
- (C) At the man's house.
- (D) Watching TV at her home.

### 【例題五字彙】

\*...is/are killing me 令我很不好過

My legs/back are/is killing me.

我的腿/背好痛。

make a killing in the stock market

\*sports bar (觀賞球賽的) 酒吧

\*cable n. = cable TV 有線電視

近義字: wire, power line, cord

在股市大撈一筆

**\*adjustable**

a.可調整的；此地指機動利率的

make adjustments 適應

adapt to 適應

**\*mortgage n.房貸**

**\*condo n. = condominium**

(擁有產權的) 公寓

apartment n. (出租) 公寓

extension cord 延長線

**\*repossess v.查封；收回**

possess v.擁有

possessive a.佔有慾強的

possession n.擁有物；財產